

CHAPERONONG

COURSE OUTLINE

The course has been designed to enable delegates to develop the foundation skills to actively achieve a high standard of chaperoning and communication skills. If you have any concerns or particular needs please discuss these with your manager before you come or the trainer on arrival.

A variety of teaching methods will be used including group work, discussion, demonstration and practice of practical skills. The practical work will be customised to the work settings. Delegates will receive all relevant literature and handouts to support the course and can be used as reference for the future.

LEARNING OUTCOMES

By the end of the session delegates should be able to:

- Identify barriers to communication
- Understanding the theory of warmth, respect and congruence
- Explore the issues of good and bad chaperoning practice through debate
- Have a basic knowledge of public and patient involvement
- How to ensure a professional, safe, caring and standardised service
- Understand the procedures for raising concerns