



Practice Manager Masterclass 2011

Keep Calm and Carry On

9th & 10th June 2011

Belton Woods, Belton, Grantham, Lincs, NG32 2LN

DAY ONE: Thursday 9 June 2011

PROGRAMME

9.00 am	REGISTRATION & COFFEE	
9.30 am	Introductions and Course Launch	Professor Mike Pringle CHEC Education Director, Professor of Primary Care, University of Nottingham
9.45 am	General Practice: Fit for the Future	Dr Clare Gerada Chair of Council, RCGP
11.00 am	TEA & COFFEE	
11.30 am	Transformation Management in relation to the current changes in Primary Care	Yasmin Holmes The Lighthouse Organisation Ltd
1.00 pm	LUNCH	
2.00 pm	Transformation Management in relation to the current changes in Primary Care (Continued)	Yasmin Holmes The Lighthouse Organisation Ltd
3.15 pm	TEA & COFFEE	
3.30 pm	Primary Care Commissioning	Jill Matthews Director of GP Commissioning Development
4.30 pm	BREAK	
7.15 pm	What's Bugging You? No creepy-crawlies this year!!	Martin Davies Mental Health Trainer
8.00 pm	DINNER	



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DAY TWO: Friday, 10 June 2011

PROGRAMME

9.00 am	Let's Get It Right! Employment Law Update	Amanda Chadwick Pennisula
10.30 am	TEA & COFFEE	
11.00 am	Let's Get It Right! Employment Law Case Studies	Amanda Chadwick Pennisula
12.30 pm	LUNCH	
1.30 pm	Stripping it Back (Confidence v Uncertainty)	Billy Dixon
3.30 pm	Tea, Evaluation & Close	CHEC Team