



Developing Primary Care

Competencies For Commissioning

Objectives

Help you clarify & deliver world class commissioning through training & development

Work with you to identify and understand your needs to deliver the QIPP agenda

Make it easy for you to access training & development:
One-stop-shop

Enable YOU to establish best practice

What we do

Support Board Development

- Facilitate an “Away Day” for Board members to explore learning/development needs
- Deliver headline issues to the Board
- Support identification of skills gaps

Provide Education Packages for Board Members

- Provide tailored education to all Board members and/or individual board members to support key roles as identified above

Support Quality Improvement (see separate document: Reviews for Practice Development)

- Undertake quality reviews of practices
- Undertake audits and share best practice to support commissioning priorities, for example, referral management

Investigate Performance Concerns (see separate document: Investigating Performance Concerns)

- CHEC also works in partnership with Verita to scope and investigate the nature of concerns about practices, individual GPs and serious incidents.

Promote Practice Engagement (see separate document: Continuing Education)

- Provide Protected Learning Time sessions to meet commissioning priorities
- Provide PLT educational sessions
- Provide courses for clinical & non-clinical staff

Training & Development Packages to meet QIPP

Quality

Policy Development in the NHS
Patient Safety
Mentoring & Peer Review
Negotiating skills
Quality Assurance/Review
Handling performance concerns

Innovation

Service/pathway re-design & implementation
Capacity & capability
Workforce planning
Incentive mechanisms
Marketing

Productivity

Referral/demand management
Knowledge (information) management
Activity & Finance (presenting & interpreting data)
Contracts and Key Performance Indicators
Medicines management

Prevention

Clinical Leadership in Primary Care
Undertaking training needs analysis & establishing education & training strategy
Transition & change management
Communications strategy
Risk Management
Media handling

Key Attributes

Be-spoke Services

- Meets your identified commissioning needs
- Delivered locally to suit individual circumstances

Cost Effective

- Prices are tailor-made to circumstances
- Customer feedback indicates appreciation of value for money

Acceptable

- CHEC is objective and part of the NHS ethos
- All parties accept the outcomes